

Analyzing the Indian Electric Vehicle Market: Consumer Preferences and Contribution to Sustainable Development

Shobhanam Krishna*, Anita Choudhary**, Ashutosh Bishnu Murti and Rohit Dwivedi***

DOI: <https://doi.org/10.62206/sajm.31.3.2024.48-85>

Abstract

Electric Vehicles (EVs) have emerged as the primary driver of the automobile sector and play a crucial role in reducing greenhouse gas emissions and combating climate change. This study investigates the factors influencing consumer behavior in India's EV market amidst the automotive sector's transition towards sustainability. Data from 96 responses were collected through a structured survey questionnaire. Participants were segmented into three groups based on EV ownership and future adoption inclination, providing refined perspectives. Employing a two-phase methodology aligned with voice of consumer analysis principles, the study conducted a cluster analysis to categorize respondents based on EV preferences. Secondary needs influencing behavior, such as cost and charging infrastructure, were identified through a literature review. The study computed a weighted average sum of secondary needs to determine preferential values for primary needs, facilitating a nuanced understanding of consumer preferences. The subsequent phase involved validating and further analyzing synthesized preferences using conjoint analysis and regression to ensure robust findings. The findings underscore performance and safety as critical drivers of EV adoption across all segments, alongside increased consumer environmental consciousness.

Key Words

Automobile, Consumer preferences, Electric Vehicles (EVs), Greenhouse gas emissions, Sustainable development goals (SDGs)

Author Biography

*Shobhanam Krishna

Research Scholar, Organisational Behaviour and Human Resources, Indian Institute of Management Shillong, India; and is the corresponding author. E-mail: shobhak.phd22@iimshillong.ac.in, shobhanam14@gmail.com

**Anita Choudhary

Research Scholar, Organisational Behaviour and Human Resources, Indian Institute of

Management Shillong, India. E-mail: anita.phd22@iimshillong.ac.in

*****Ashutosh Bishnu Murti and Rohit Dwivedi**

Assistant Professor, Organisational Behaviour and Human Resources, Indian Institute of Management Shillong, India. E-mail: ashutosh@iimshillong.ac.in and Associate Professor, Organisational Behaviour and Human Resources, Indian Institute of Management Shillong, India. E-mail: rohitdwivedi@iimshillong.ac.in

References

1. Abbas, M. (2024). The Economic Times. <https://economictimes.indiatimes.com/industry/renewables/new-scheme-to-boost-ev-adoption-manufacturing-in-india-hanif-qureshi/articleshow/108587399.cms?from=mdr>.
2. Bansal, P., Kockelman, K. M., Schievelbein, W., & Schauer-West, S. (2018). Indian vehicle ownership and travel behavior: A case study of Bengaluru, Delhi and Kolkata. *Research in Transportation Economics*, 71, 2-8.
3. Beaume, R., & Midler, C. (2008). From technology competition to reinventing individual mobility for a sustainable future: Challenges for new design strategies for electric vehicle. *RePEc*. <https://www.researchgate.net/publication/46478572>
4. Bhalla, P., Qazi, S., & Miralam, M. S. (2018). Effect of organizational role stress on organizational culture: an empirical evidence from service-sector. *The Business & Management Review*, 9(3), 112-112.
5. Bhatia, H.S. (2024). Outlook Planet. <https://planet.outlookindia.com/opinions/electric-vehicles-rev-up-on-consumer-adoption-news-416748#:~:text=However%2C%20expanding%20charging%20networks%2C%20improving,and%20drive%20sustainable%20EV%20adoption>
6. Bhatnagar, A., Gupta, A., Joshi, A., & Bolia, N. (2022). An integrated framework for the improvement of school bus services: Understanding commuters' perceptions for sustainable school bus transportation. *Habitat International*, 126, 102602.
7. Business Outlook . (2024). India Energy Storage Alliance Make s Case For Comprehensive Safety Guidelines For EV Batteries. <https://business.outlookindia.com/news/india-energy-storage-alliance-makes-case-for-comprehensive-safety-guidelines-for-ev-batteries#:~:text=With%20a%20projected%20annual%20sales,and%20emerging%20technologies%20in%20India>
8. Buyukozkan, G., & Ilycak, O. (2022). Smart urban logistics: Literature review and future directions. *Socio-Economic Planning Sciences*, 81, 101197.
9. Dalvi, M. A., Bhuvanewari, K., & Singh, S. (2022). E-vehicles as a sustainability- tool: Exploring the awareness, perceptions and purchase-intentions of potential consumers. *South Asian Journal of Management*, 29(5), 110-147.
10. Das, P. K., & Bhat, M. Y. (2022). Global electric vehicle adoption: implementation and policy implications for India. *Environmental Science and Pollution Research*, 29(27), 40612-40622.
11. Dhaigude, A. S. (2015). 10 Billion. *South Asian Journal of Management*, 22(2), 194.
12. Doucette, R. T., & McCulloch, M. D. (2011). Modeling the CO2 emissions from battery

electric vehicles given the power generation mixes of different countries. *Energy Policy*, 39(2), 803-811.

13. Ehrler, V., & Hebes, P. (2012). Electromobility for city logistics—The solution to urban transport collapse? An analysis beyond theory. *Procedia-Social and Behavioral Sciences*, 48, 786-795.

14. Eppstein, M. J., Grover, D. K., Marshall, J. S., & Rizzo, D. M. (2011). An agent-based model to study market penetration of plug-in hybrid electric vehicles. *Energy Policy*, 39(6), 3789-3802.

15. Gautam, D., & B. Bolia, N. (2020). Air pollution: impact and interventions. *Air Quality, Atmosphere & Health*, 13, 209-223.

16. Global EV Outlook.(2021). <https://www.iea.org/reports/global-ev-outlook-2021/policies-to-promote-electric-vehicle-deployment>

17. Goswamy, T., Grausam, A., Mittal, B., Möller, T., Rupalla, F., & Thapar, P. (2023). Consumers are driving the transition to electric cars in India. McKinsey Report. <https://www.mckinsey.com/industries/automotive-and-assembly/our-insights/consumers-are-driving-the-transition-to-electric-cars-in-india>

18. Hoffmann, C., Hinkeldein, D., Graff, A., & Kramer, S. (2014). What do potential users think about electric mobility?. *Evolutionary Paths Towards the Mobility Patterns of the Future*, 85-99.

19. Hofmann, J., Guan, D., Chalvatzis, K., & Huo, H. (2016). Assessment of electrical vehicles as a successful driver for reducing CO2 emissions in China. *Applied Energy*, 184, 995-1003.

20. Huang, W., Fan, H., Qiu, Y., Cheng, Z., Xu, P., & Qian, Y. (2016). Causation mechanism analysis for haze pollution related to vehicle emission in Guangzhou, China by employing the fault tree approach. *Chemosphere*, 151, 9-16.

21. IVCA-EY-Induslaw report.(2022). <https://induslaw.com/publications/pdf/alerts-2022/Electrifying-Indian-Mobility-Report-July-2022.pdf>

22. Jain,A.(2023). Electric Vehicles in India: Tackling the challenges. *Financial Express*. <https://www.financialexpress.com/business/express-mobility-electric-vehicles-in-india-tackling-the-challenges-3238134/>

23. JMK Research Analytics. (2023). *Annual-EV-ReportCard-2023- JMK-Research- 4.pdf*

24. Kley, F., Lerch, C., & Dallinger, D. (2011). New business models for electric cars— A holistic approach. *Energy policy*, 39(6), 3392-3403.

25. KV, S., Michael, L. K., Hungund, S. S., & Fernandes, M. (2022). Factors influencing adoption of electric vehicles—A case in India. *Cogent Engineering*, 9(1), 2085375.

26. Labeye, E., Adrian, J., Hugot, M., Regan, M. A., & Brusque, C. (2013). Daily use of an electric vehicle: Behavioural changes and potential for ITS support. *IET Intelligent Transport Systems*, 7(2), 210-214.

27. Li, J. S., Chen, G. Q., Lai, T. M., Ahmad, B., Chen, Z. M., Shao, L., & Ji, X. (2013). Embodied greenhouse gas emission by Macao. *Energy Policy*, 59, 819-833.

28. Maia, S. C., Teicher, H., & Meyboom, A. (2015). Infrastructure as social catalyst: Electric vehicle station planning and deployment. *Technological Forecasting and Social Change*, 100, 53-65.

29. Martins, H., Henriques, C. O., Figueira, J. R., Silva, C. S., & Costa, A. S. (2023). Assessing policy interventions to stimulate the transition of electric vehicle technology in the European Union. *Socio-Economic Planning Sciences*, 87, 101505.

30. Masurali, A., & Surya, P. (2018). Perception and awareness level of potential customers towards electric cars. *International Journal for Research in Applied Science & Engineering Technology*, 6(3), 359-362.
31. Paul, J. (2020). Marketing in emerging markets: A review, theoretical synthesis and extension. *International Journal of Emerging Markets*, 15(3), 446-468.
32. Relx.(2023). Electric Vehicles (EVs). <https://sdgresources.relx.com/electric-vehicles-evs>
33. Shafiei, E., Thorkelsson, H., Ásgeirsson, E. I., Davidsdottir, B., Raberto, M., & Stefansson, H. (2012). An agent-based modeling approach to predict the evolution of market share of electric vehicles: A case study from Iceland. *Technological Forecasting and Social Change*, 79(9), 1638-1653.
34. Shankar, A., & Kumari, P. (2019). Exploring the enablers and inhibitors of electric vehicle adoption intention from sellers' perspective in India: A view of the dualfactor model. *International Journal of Nonprofit and Voluntary Sector Marketing*, 24(4), e1662.
35. Smith, W. J. (2010). Can EV (electric vehicles) address Ireland's CO2 emissions from transport?. *Energy*, 35(12), 4514-4521.
36. Sonar, H. C., & Kulkarni, S. D. (2021). An integrated AHP-MABAC approach for electric vehicle selection. *Research in Transportation Business & Management*, 41, 100665.
37. Sourkounis, C., Ni, B., & Broy, A. (2011, June). Pollution of high power charging electric vehicles in urban distribution grids. In 2011 7th International Conference- Workshop Compatibility and Power Electronics (CPE), 34-39, IEEE.
38. Tirado, R., Gopikrishna, S. R., Krishnan, R., & Smith, P. (2010). Greenhouse gas emissions and mitigation potential from fertilizer manufacture and application in India. *International Journal of Agricultural Sustainability*, 8(3), 176-185.
39. Vidhi, R., & Shrivastava, P. (2018). A review of electric vehicle lifecycle emissions and policy recommendations to increase EV penetration in India. *Energies*, 11(3), 483.
40. Virta Global. (2023). <https://www.virta.global/en/global-electric-vehicle-market>
<https://sdgresources.relx.com/electric-vehicles-evs>
41. Wang, Z., & Dong, X. (2016). Determinants and policy implications of residents' new energy vehicle purchases: The evidence from China. *Natural Hazards*, 82, 155-173.
42. Winter, M., Kunze, M., & LexBalducci, A. (2010). Into a future of electromobility. *German Research*, 32(3), 20-24.
43. Zhang, D., Liu, J., & Li, B. (2014). Tackling air pollution in China—What do we learn from the great smog of 1950s in London. *Sustainability*, 6(8), 5322-5338.
44. Zhao, Z. Y., Chang, R. D., & Zillante, G. (2014). Challenges for China's energy conservation and emission reduction. *Energy Policy*, 74, 709-713.